

Message

From: Matlock, Dennis [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=7EB30E129A9246E5B47301D1D0622A15-DMATLOCK]
Sent: 9/29/2017 12:52:39 PM
To: William.Huggins@wv.gov
Subject: Fwd: PADEN CITY PCE

Bill FYI

Sent from my iPhone

Begin forwarded message:

From: "Towle, Michael" <Towle.Michael@epa.gov>
Date: September 26, 2017 at 2:35:20 PM EDT
To: "Matlock, Dennis" <Matlock.Dennis@epa.gov>
Subject: FW: PADEN CITY PCE

From: Towle, Michael
Sent: Tuesday, September 26, 2017 2:35 PM
To: 'Lew Baker' <lewbaker@wvrwa.org>; 'Josh Billiter' <josh.billiter.padencity@gmail.com>
Cc: Ellars, James W <James.W.Ellars@wv.gov>
Subject: RE: PADEN CITY PCE

Hi

The meaning of my comment was as follows: If the PCE is present in the water such that there is a violation of the Safe Drinking Water Act, then the Public should be notified in accordance with the SDWA as required. It is my understanding, however, from the information so far supplied to me, that such violation is not the case. I think first you have to determine if there is a violation that triggers the requirement to notify. If not, then I think the language you use can be your own. I do not work extensively with our Water Division, so I am not familiar with the specific language requirements of a Public Notice under the SDWA. If you would like me to find out, please advise. Thanks.

From: Lew Baker [<mailto:lewbaker@wvrwa.org>]
Sent: Tuesday, September 26, 2017 1:47 PM
To: 'Josh Billiter' <josh.billiter.padencity@gmail.com>; Towle, Michael <Towle.Michael@epa.gov>
Cc: Ellars, James W <James.W.Ellars@wv.gov>
Subject: RE: PADEN CITY PCE

Thanks Josh

I thought we did a good job writing that letter for the public, but WVBPH thinks it may be too much info and yet not say everything that's required.

Michael, please send copies of the required text for a public notification of PCE. I can't find it online. Hopefully we can use it to inform customers without scaring them. We also hope to hear that we can soon get assistance from EPA and/or WVDEP on testing of the aquifer to define the PCE plume.

Lew Baker

WVRWA

Ex. 6 Personal Privacy (PP)

From: Josh Billiter [<mailto:josh.billiter.padencity@gmail.com>]

Sent: Tuesday, September 26, 2017 10:52 AM

To: Lewis Baker

Subject: Fwd: PADEN CITY PCE

----- Forwarded message -----

From: **Towle, Michael** <Towle.Michael@epa.gov>

Date: Fri, Sep 15, 2017 at 11:32 AM

Subject: RE: PADEN CITY PCE

To: Josh Billiter <josh.billiter.padencity@gmail.com>

Good morning Josh.

At this time, I would suggest the following:

1. The City inform the public as it would be otherwise be required with respect to water delivery to customers. If the levels or activities require notification, then such should be made. If the delivered water meets all standards, then such notification is not likely required.
2. From my perspective, it is always helpful to keep the public informed. But, there is a difficult balance between information intending to be helpful and information that simply causes concern. You'll have to ask whether the level of difficulty addressing the issue right now and dealing with the concern now is more or less complicated than explaining later on why the public wasn't informed sooner. I have seen both approaches work and fail. Very tough call. You may know the community and officials better than most. It'll need to be relayed sooner or later, especially if we start to investigate sources of contamination.
3. You may have more control of the message now than later. Your message is a good one. You have found a threat. You are taking steps to deal with it. Your system has equipment in place to insure that the delivered water is safe. You are being proactive to investigate and insure that the problem does not worsen. You have sought assistance in that matter.
4. there is an insufficient amount of information available to provide about "what is going on".
5. We can help craft a message about the PCE if you want. We have access to professionals that deal with this all the time. We have worked these kinds of issues elsewhere.

This may not be helpful for you, but these are thoughts that cross my mind. Please let us know if we can help. Good luck.

From: Josh Billiter [mailto:josh.billiter.padencity@gmail.com]
Sent: Friday, September 15, 2017 7:26 AM
To: Towle, Michael <Towle.Michael@epa.gov>
Subject: PADEN CITY PCE

Michael,

My name is Josh Billiter, with Paden City Water Works, I'm contacting you regarding our PCE issues. I have been advised by Lew Baker of WV Rural Water to send out a letter to the public explaining what is going on and what PCE is and the potential health concerns. Yesterday I received a phone call from Ronda Savilla that after talking with her supervisors that this letter is not needed and will only induce a panic. I would like your input before I go one way or another with this issue. I'm trying to be open about the issue, but at the same time I'm not to incite a great panic within the community. Any advice on this would be greatly appreciated.

Thank You,

Josh Billiter

Chief Water Operator

Paden City Water Works